



50 Water Works Street
Columbiana, Alabama 35051
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We understand the growing concerns surrounding COVID-19 (Coronavirus). The health and safety of our customers, employees and community remains our top priority. As always we remain committed to serving you – our customer's safe and dependable supply of drinking water. As we monitor this situation closely we wanted to reach out to our community and share the actions that Columbiana Water Board are taking to keep our facilities safe.

Starting Monday, March 16, 2020 our only means of customer service operations will be drive thru only. We encourage our customers to use the online payment service rather than physical contact when possible. Bills can be paid online at www.columbiana-water.com if you have not already registered your account with Pay N Seconds and need assistance please feel free to call the office at 205-669-5805. Remember almost all matters can be handled via phone and/or email. lmccall@cityofcolumbiana.com or aholley@cityofcolumbiana.com

Thank you for allowing us to serve you needs.

Columbiana Water Board